myQ | **LiftMaster**

One app. Every entrance.

Choose the right app experience for your residents,
providing digital access for everyone.

Best Experience

Premium

Elevated video experience within
a robust, full-feature app

Video Calling
History with Video Clips
Remote Unlock
Mobile Credentials
Guest Passes
Siri
Apple Watch
Property Announcements
Admin Door Override
Garage Door Control

$3 / unit*

Min $72 for CAPXLV2, CAPXM properties

Advanced

Best-in-class mobile access
and guest experiences

Remote Unlock
Mobile Credentials
Guest Passes
Siri
Apple Watch
History without Video Clips

$1 / unit*

Min $60 for CAPXLV2, CAPXM properties

Basic

Includes Remote Unlock and History

$60 for CAPXLV2, CAPXM properties
$5 for CAPXS, CAP2D, CAPAC properties

myQ is not just for residents!

Admin – 1 unit = 4 admin licenses
Commercial Buildings – 1 unit = 4 employee licences

Annual payments receive a 5% discount.

All pricing is USD and per month unless otherwise noted. Effective 01/01/25 and is subject to change.

*All myQ Community subscriptions are required to select a single app experience for the whole property. All units must be included in Premium and Advanced app tiers. Max 4 users per unit. We accept monthly or annual payments via credit card or ACH. Contact us for available volume discounts. All CAPXLV2s, CAPXMs, CAPXSs, CAP2Ds and CAPACs and smart locks require internet service. CAPXLV2s, CAPXMs, and CAPXSs require VoIP services by Phone.com - only approved provider for video. Unlimited voice, video calls and long distance. CAP2D and CAPAC do not require VoIP service. Video Enabled devices include CAPXLV2, CAPXM, CAPXS. Subscriptions that include video intercoms come with 24 hours of video clip storage.

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myQ

Enhance the app experience, choosing the
best hardware and services for your community.

Choose Your Right-Sized Video Intercom

Smart Video Intercom - L

$15 for intercom VoIP

Smart Video Intercom - M

$15 for intercom VoIP

Smart Video Intercom - S

$5 for intercom VoIP

Calculate Your Access Points

Include all entries and shared areas like
package rooms, pool, and gyms.

$16 for access point 1-15

$8 for add'l access point 16+

Additional Add-Ons

Smart Locks

$3 for lock 1-50

$2 for add'l lock 51+

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30-day Video Storage

$20 for video intercom

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Custom Onboarding Services

$500 – Data migration

$1000 – Data migration + Community set up

$1500 – Data migration + Community set up
+ Admin & Resident Onboarding

All Tiers

Included at no
additional charge

24-hour Video
Storage

Site-walk
Support

Admin
Onboarding

PMS
Integrations

myQ