

Product Bulletin

Date: May 3, 2023
Update Number: P2023-02
Subject: Improved Wall Mount RJO with no Cable Tension Monitor (CTM).
Discontinuation of 8500, 8500W and 8500C
Products Affected: 8500, 8500W, 8500C

We are excited to announce that we have eliminated the cable tension monitor in our newest Wall Mount opener RJO 98022 and are using a more efficient electronic monitoring system = faster Installs and bigger profits for LiftMaster partners. The simple-to-install residential jackshaft operator brings more value with less parts, designed to make life easier for you and exceed the needs of homeowners who expect the very best.

The demand for wall mount openers is increasing as more homeowners are buying large recreational items to be stored behind heavy doors – and others are transforming their garages into living spaces. Wall mount operators save space in the garage and are capable of opening heavier doors. We have heard your feedback and designed the new 98022 wall mount opener to make life easier for both you and your customers:

- **Removed the Cable Tension Monitor** and added an electronic monitoring system for fast and easy installation. No hardware required!
- **Door Profile selection** for programming (4", 6" or 8").
- **Updated logic board with Bluetooth** technology for faster provisioning, removing the need for a hub.
- Ability to add up to **16 remote work lights**.
- Lifts doors **up to 850 lbs**.

The new 98022 RJO starts shipping on June 7, 2023 and replaces the 8500, 8500W and 8500C which will be discontinued effective June 7, 2023. The discontinued units will be available while supplies last.
How selling new RJO 98022 benefits your business

- **Profit growth:** Grow revenue and margin with high-end opener for discriminating customers.
- **Bigger discounts:** Higher sales can grow your total LiftMaster Partner Connect discount.
- **Easy sell:** 34% of homeowners purchase the opener recommended by their professional installer.
- **Fewer call-backs:** UL compliant opener specifically designed for heavy residential doors.
- **Easy installation:** Rail-free installation simplifies RJO ordering and shipping.

Current Models	Discontinued Effective Date	New Model	Key Features	Pack-Ins	Logic Board-Service Kit Part Number
8500, 8500W, 8500C	June 7, 2023	98022	• Electronic monitoring system (no cable tension monitor) • Doors up to 850 lbs. • UL325 compliant	• 880LMW Smart Function Control Panel • 841LM Automatic Garage Door Lock • 827LM Remote LED Light • 893MAX Remote	041DJ003MC

If you have any questions regarding the information above, please contact your LiftMaster Sales Representative or visit us at LiftMaster.com/customer-support. For a complete listing of our Product and Service Bulletins, please visit Partner.LiftMaster.com.